

# CAMPING FLIMS

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## Terms and Conditions Stays in PODhouses

### 1. General

Thank you for choosing to stay at Camping Flims. The reservation is in writing or orally. Usually, you will receive a written confirmation, and there is also a contract between the customer and Camping Flims. We recommend that you read the following terms and conditions carefully.

### 2. Number of people

The number of people per Pod must be strictly adhered. (Infants are counted the same way as adults)

### 3. Services

Reserved services are listed in the order confirmation.

### 4. Payment

A reservation is binding. May we therefore ask you to pay within the next 10 days, a deposit of Fr. 100.00 after receiving of the reservation confirmation.

The reservation is final when the deposit has been credited to our account. If we do not receive the payment after 10 days, we will release the Pod's again.

All services are in Swiss Francs (CHF) and must be paid directly in cash or by credit card on site.

### 5. Changes and Cancellations

A cancellation is free of charge until 21 days prior to arrival. After that, a fee of 50% of the accommodation price will be charged. In case of late cancellations, no-shows or early departures, 100% will be charged for the reserved time. When changing the number of persons, only the number of rented units is relevant. After agreement and receipt of a medical certificate, the refund may take the form of a voucher.

### 6. Check-in

Check-in for the PODhouses/rooms are available from 15:00. In case of arrival after 18:00 clock, please register in advance at +41 (0) 81 911 15 75

### 7. Check Out

The PODhouses/rooms must be left no later than 11:00 and the keys are to be returned.

### 8. Sports Equipment

It is not allowed to store any outdoor sport equipment (such as Ski, Snowboards, Bikes...) in the Pod's

### 9. Dogs

Dogs are not allowed in the Podhouses.

### 10. Cleaning

The PODhouses must be left clean and tidy. The grill must be cleaned after each use and be handed over in a clean condition.

### 11. Damage

For damage and missing items, the tenant is liable for the costs of replacement.

### 12. Liability for Packages

The liability is reduced to double the amount of the total price of the package, save for damages caused wilfully or through gross negligence.

13. The applicable legal place of jurisdiction is Flims. Only Swiss law is applicable.